

Terms of Use

IMPORTANT - READ CAREFULLY BEFORE PROCEEDING

Overview

The use of this website, including all web pages (collectively the “Website”) and its information, is offered under acceptance of the Terms of Use herein (the “Terms of Use”).

Please read these Terms of Use carefully before using this Website. You agree to be bound by these Terms of Use as they are amended from time to time and posted on the SoulLife Website. Your continued use of the SoulLife Website shall be deemed your acceptance of said Terms of Use. If you do not agree with said Terms of Use, please refrain from using this Website. SoulLife LTD. and its related companies and subsidiaries (“SoulLife”) reserve the right to change these Terms of Use, in whole or in part, and at any time without notice. We suggest that you always check this page prior to using the Website to make sure that you have a current understanding of the Terms of Use under which you are permitted to access this Website. If you are a SoulLife Independent Consultant, you have additional terms and conditions as set forth in the **SoulLife Independent Consultant Agreement and Policies & Procedures**.

Intended Audience

The Website is a business and commercial website and intended for a commercial use only. It is intended for adults and not intended for individuals under 18 years old. SoulLife does not gather personal data online from children under 18. The material on the Website is published by SoulLife as a service to SoulLife Independent Consultants, their customers, and prospective SoulLife Independent Consultants and customers residing in Canada. The Website is not intended for access or use in any other country. SoulLife makes no representation that the information on the Website is appropriate or may be downloaded legally outside of Canada. Access to the materials on the Website may not be legal by certain persons in certain countries. If you access the Website from outside of Canada, you do so at your own initiative and are responsible for compliance with the local laws.

Use of Website Information

The content in the Website is offered on an informational basis only and is not intended to be a substitute for advice from a doctor or other qualified health professional. You should never use the information contained in this website to diagnose, treat, cure or prevent disease. You must always read carefully the labels of our products before use. Should you believe or suspect that you have a health problem, we strongly suggest that you consult a health professional.

You further understand and agree that:

1. SoulLife makes no claim that its products are anything other than dietary supplements designed to improve nutrition and, thereby, optimize health. Everyone, regardless of his/her original state of health, can benefit from improved nutrition.
2. Dietary supplements are nutritional products and are not designed for use in the treatment of disease or to substitute from a health professional’s care or from a proven therapy. SoulLife's dietary supplements are designed to improve nutrition and general well-being.
3. SoulLife products are nutritional in nature and do not substitute from a health professional care or from a proven therapy.

4. These products are not intended to diagnose, treat, cure or prevent disease.

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Testimonials

The people giving product or business opportunity testimonials on our Website or other reflect the actual experience of each individual, are anecdotal only, and could be atypical.

Product Purchases

If you purchase items through the Website, you are responsible for providing a valid credit card number with available credit at the time of purchase, or valid banking account information with available funds at the time of purchase. You represent and warrant that you are an authorized user of any such credit card or the owner of any such banking account. You are responsible for payment of any applicable provincial, local or city sales taxes. Applicable sales taxes and shipping and handling charges will be included in the purchase.

Total Customer Satisfaction Guarantee

All sales made by SoulLife and its Independent Consultants to Customers are backed by a 30-day product money back guarantee.

Customer Return Policy

Product and marketing materials returned within thirty (30) days after the purchase shall receive a 100% refund, less shipping and handling costs, and less a 10% restocking fee. Only unopened product shall be eligible for a refund, unless defective. Product must be in resalable condition in order to be eligible for a refund. Resalable is defined as product still in its original packaging, with seals and wrapping in place. All returns must have a Return Merchandise Authorization ("RMA"), issued through Consultant Support. Independent Consultants and Customers are responsible for returning product to the Company within

ten (10) business days of receipt of the RMA or the product will not be eligible for return. Independent Consultants and customers must agree and are subject to SoulLife's complete and latest Terms & Conditions as well as the latest Policies & Procedures.

Submissions and Privacy

Any material, information or ideas you transmit to or post on the Website by any means will be treated as non-confidential and non-proprietary, and may be disseminated or used by SoulLife for any purpose whatsoever, including, but not limited to, reproduction, transmission, publication, broadcast, posting, developing, manufacturing and marketing products. Notwithstanding the foregoing, all personal data provided to SoulLife will be handled in accordance with the SoulLife Privacy Policy. SoulLife has no responsibility to respond to messages posted at the Website. Furthermore, posting or transmittal of any unlawful, threatening, libelous, defamatory, scandalous, inflammatory obscene, pornographic or profane material or any material that could constitute or encourage conduct that would be considered a criminal offense or violation of any law is strictly prohibited.

Promotions

This Website may contain contests or promotions that require you to send material or information about yourself or your SoulLife Independent Consultant account in order to participate. Please note that any contest or promotion offered through our Website may be governed by a separate set of terms and conditions, that may include, among other things, eligibility requirements such as age limits and geographical restrictions. If you decide to participate in such contests or promotions it will be your responsibility to familiarize yourself with any relevant terms and conditions and by your participation you agree to comply with any such terms and conditions which shall be binding and final in all respects.

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We do not make any warranty that (i) the website will meet your requirements; (ii) the website will be uninterrupted, timely, secure or error-free; or (iii) the results that may be obtained from the use of the website will be accurate or reliable.

Your use of this website is at your sole risk. SoulLife shall not be liable for any damages of any kind related to your use of this website, including loss of data. Although we have taken reasonable steps to prevent the introduction of viruses and other destructive materials to this website, we do not guarantee or warrant that this website or materials that may be downloaded from this website do not contain such destructive features. We are not liable for any damages or harm attributable to the foregoing.

Advice, opinions and statements should not be relied upon when making important personal, medical, legal or financial decisions. You should consult a healthcare professional to obtain specific advice appropriate to your circumstances.

LIMITED LIABILITY

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- Your breach of any provision of this Agreement;
- Any allegation that any materials submitted by you infringe or otherwise violate the copyright, trademark, trade secret or other intellectual property or other rights of any third party;

Your violation of the rights of any party, including without limitation any claims of libel, defamation, violation of rights of privacy or publicity, misappropriation or trespass.

Miscellaneous

These Terms of Use shall be governed by the laws of the Province of Ontario without regard to its conflicts of laws principles. You agree that any lawsuit arising out of or relating to these Terms of Use shall be filed only in the courts located in the Province of Ontario and you hereby consent and submit to the jurisdiction of such courts for the purposes of litigating any such lawsuit. In the event that any provision(s) contained in these Terms of Use is held to be invalid or unenforceable for any reason, such invalidity or unenforceability shall not affect the remainder of this Agreement, and this Agreement shall

be construed and enforced as if the invalid or unenforceable term(s) or provision(s) had never existed. SoulLife's failure to insist upon or enforce strict performance of any term(s) or provision(s) contained herein shall not be construed as a waiver of any term, provision or right. SoulLife reserves the right to correct any inaccuracies or typographical errors in the information posted to the Website, and shall have no liability for such errors. Prices and availability of goods and services is subject to change without notice.